A DEEPENED COMMITMENT TO HELP & HOPE IN THE 21ST CENTURY
A 100-Year Legacy of Services
Touching Almost Every Human Need...
Since 1917, Catholic Charities of the Archdiocese of New York has been supporting New Yorkers in need of food, shelter, foster care, day care, counseling, immigration assistance, services for the physically and mentally challenged, employment assistance, and more. However, this caring work on behalf of New Yorkers extends back to the 19th century with the founding of important Catholic charitable agencies by religious communities, clergy and laity.

Catholic Charities is a vibrant network of agencies, independent in their structure and organization yet united by a common vision of human dignity and responsibility for the most vulnerable of our neighbors. More than 10,000 children each year are helped by Catholic Charities agencies through activities such as Head Start, afterschool programs, and foster care. Catholic Charities also provides more than 6.5 million nutritious meals to hungry New York children and families, prevents more than 6,500 families from becoming homeless, and maintains and renovates affordable apartments for over 2,500 struggling families every year. Those with developmental disabilities and mental illness find safety, respect and caring through Catholic Charities.

By focusing on the varied needs of different geographic regions, Catholic Charities delivers services locally and becomes part of the communities it serves. This community-based presence provides flexibility to respond quickly when crises strike. Faithful to our core belief that every person is made in the image of God, Catholic Charities helps those of all religions or no religion at all, and people of all nationalities. The common criteria among all those we help is human need.

“Each individual Christian and every community is called to be an instrument of God for the liberation and promotion of the poor and for enabling them to be fully a part of society. This demands that we be docile and attentive to the cry of the poor and to come to their aid.”

– Pope Francis
The Breadth and Depth of Services...
In any given year...

Over 400,000 Helped - $790 Million in Services

**TOUCHING ALMOST EVERY HUMAN NEED...**

**PROTECTING & NURTURING CHILDREN AND YOUTH**
- 77,000 helped, $342 million in services

**FEEDING THE HUNGRY AND SHELTERING THE HOMELESS**
- 150,000 helped, $75 million in services

**WELCOMING & INTEGRATING IMMIGRANTS AND REFUGEES**
- 38,000 helped, $18 million in services

**STRENGTHENING FAMILIES & RESOLVING CRISIS**
- 134,000 helped, $105 million in services

- **SUPPORTING THE PHYSICALLY & EMOTIONALLY CHALLENGED**
  - 13,000 helped, $250 million in services

**POINTS TO NOTE** Administrative expenses are kept very low. On average, Catholic Charities agencies of the Archdiocese of New York spend 88 cents of each dollar on program expenses. While many services are provided through government partnerships, substantial private philanthropy is necessary to sustain the range and quality of services offered by Catholic Charities agencies. The size of the individual segments of the chart represents a weighted average of the number of people served and the expenditures that hopefully reflects more accurately the proportion of services provided in each category. Some services, primarily residential, are very intensive requiring higher expenditures to serve a smaller number of individuals with special needs. Other categories, such as information and referral and emergency meals, serve many more people at a much lower cost per person. Because of Catholic Charities' comprehensive approach to assistance, some individuals and families receive multiple services over a period of time. Some are served by more than one Catholic Charities agency. It is difficult to know the precise unduplicated number of those served. Our analysis indicates that Catholic Charities served more than 400,000 different individuals in 2015, approximately the same number served in the previous years.
Strengthening Families and Resolving Crises

In Any Given Year
- 8,357 individuals receive job training & placement
- 1,401 women supported during unplanned pregnancy
- 6,896 people helped with emergency financial assistance
- 54,098 people connected to resources

Protecting and Nurturing Children and Youth

In Any Given Year
- 28,542 youth in afterschool and sports
- 382 children adopted by loving families
- 6,066 children placed in safe foster care
- 7,254 children learning in day care

Supporting the Physically and Emotionally Challenged

In Any Given Year
- 2,213 preschoolers in early intervention and special education classes
- 1,868 individuals cared for in safe residences
- 8,677 people treated for substance abuse
- 7,953 visually and hearing impaired individuals in adaptive training

Welcoming and Integrating New Americans

In Any Given Year
- 2,176 families given counsel and protected from exploitation
- 28,332 calls for help answered promptly in 18 languages
- 478 breadwinners helped to obtain work authorization
- 457 individual refugees resettled

Feeding the Hungry and Sheltering the Homeless

In Any Given Year
- 6,669,082 nutritious meals served
- 6,981 families kept from homelessness
- 7,596 individuals in affordable housing or temporary & transitional apartments
- 9,051 individuals provided with emergency overnight shelter
The following Catholic Charities affiliate agencies were founded by religious communities, clergy and laity prior to the formal establishment of the Federation of Catholic Charities in 1917:

<table>
<thead>
<tr>
<th>Year</th>
<th>Agency Name</th>
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<tbody>
<tr>
<td>1847</td>
<td>Society of St. Vincent de Paul, Central Council</td>
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<tr>
<td>1847</td>
<td>Good Shepherd Services</td>
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<td>1847</td>
<td>Lincoln Hall</td>
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<td>1871</td>
<td>Mission of the Immaculate Virgin</td>
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<td>1874</td>
<td>St. Joseph’s School for the Deaf</td>
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<td>1878</td>
<td>St. Dominic’s Home</td>
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<td>1888</td>
<td>Catholic Kolping Society</td>
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<td>1889</td>
<td>Leo House For German Catholic Emigrants</td>
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<td>1896</td>
<td>Jeanne d’Arc Residence</td>
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<td>1896</td>
<td>New York Foundling Hospital</td>
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<td>1897</td>
<td>Grace Institute</td>
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<td>1898</td>
<td>Catholic Home Bureau</td>
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<tr>
<td>1900</td>
<td>Xavier Society for the Blind</td>
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<tr>
<td>1902</td>
<td>Ladies of Charity of the Catholic Charities</td>
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<td>1903</td>
<td>Queen’s Daughters Day Care Center, Inc.</td>
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<td>1908</td>
<td>Catholic Guardian Society</td>
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<tr>
<td>1909</td>
<td>Lavelle School for the Blind</td>
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<tr>
<td>1914</td>
<td>Holy Name Centre for Homeless Men</td>
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<tr>
<td>1915</td>
<td>St. Ignatius Loyola Day Nursery</td>
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In 1917, to respond to the growing turbulence of serving children in need in New York, Catholic Charities was established to support, professionalize and coordinate the work of Catholic charitable organizations.
Twelve Centennial Initiatives to Launch the New Century of Help & Hope...
1. **FOSTERING EDUCATIONAL SUCCESS: REMOVING EMOTIONAL OBSTACLES**

**EXPANDED SCHOOL-BASED MENTAL HEALTH SERVICES IN THE BRONX**

*ASTOR SERVICES*

New models of behavioral health services will be expanded for pre-school through high school students in more than 25 sites in high-need areas in the Bronx. Satellite clinics will provide in-school, classroom and individually targeted services to students to help them achieve academic success.

2. **BETTER FOOD FOR BETTER LIVES**

**LINKING SUPPLEMENTAL FOOD TO SERVICES EMPOWERING INDIVIDUALS TOWARD INDEPENDENCE THROUGH A BRONX FOOD HUB AND NETWORK OF FOOD PANTRIES**

*CATHOLIC CHARITIES COMMUNITY SERVICES*

Catholic Charities has established the “Better Food For Better Lives” Bronx Food Hub that includes a Client Choice Food Pantry to increase access to nutritious food and support services for a network of 28 community-based interfaith partner pantries and soup kitchens in the Bronx and Northern Manhattan.

The Bronx Food Hub serves as a model for an expanded “feeding neighbors, empowering lives” program throughout NYS that uses food pantries with professional case management services to further engage clients in a broader assessment of the steps needed toward self sufficiency. It syncs with the Robin Hood Foundation initiative to increase participation of needy New Yorkers in benefits programs that meet basic human needs.
3. **FURTHERING TREATMENT & RECOVERY IN SULLIVAN COUNTY**  
BUILDING A NEW UP-TO-DATE RESIDENTIAL & OUTPATIENT CENTER IN MONTICELLO  
*CATHOLIC CHARITIES OF ORANGE & SULLIVAN COUNTIES*

As part of Catholic Charities expanded services in Sullivan County, a new state-of-the-art recovery center will be developed in Monticello to provide both residential and outpatient services annually to more than 1,000 individuals suffering addiction. The center will provide a base for expanded prevention programs.

4. **DORMING FOR SUCCESS**  
SUPPORTING FOSTER CARE YOUTH TO SUCCEED IN COLLEGE  
*NEW YORK FOUNDLING*

A new groundbreaking college dormitory program has been developed and is being implemented on the Queens College campus that addresses the financial, social-emotional, and academic barriers to college success among youth in the foster care system. This innovative program provides stable year-round housing and intensive support services including tutoring, mentorship and academic counseling. Begun with 36 college students, this project has the potential to grow at Queens College and expand to other campuses.
5. **BUILDING AFFORDABLE HOUSING**

**BUILDING 1,000 NEW AFFORDABLE APARTMENTS IN THE BRONX**

**ASSOCIATION OF CATHOLIC HOMES**

More than 1,000 new units of affordable housing will be developed in the Bronx and Manhattan over the next five years, meeting the needs of diverse populations including working families, veterans, and the formerly homeless and supportive housing for those with developmental and emotional challenges. This is a new stage of the housing preservation and development efforts in the Archdiocese with parishes and Catholic Charities that extends over the past 50 years. During the past 5 years, 2,500 apartments and their building systems have been extensively renovated and brought up-to-date.

6. **FINDING HELP IN THE 21ST CENTURY: A CATHOLIC CHARITIES MOBILE APP**

**EXPANDING ACCESS TO RESOURCES FOR FOOD, HOUSING, ADDICTION & IMMIGRATION**

From Snail Mail to Email; Phoning to Texting; Debating to Tweeting; Stationary to Mobile — the way we communicate, get and share information continually changes. Catholic Charities “Finding Help” App will provide another way for New Yorkers to find help focused on four critical areas of need: food, housing, addiction and recovery and immigration. Information and links about resources, public and private, including, but not limited to, Catholic Charities agencies will be accessible through this app. Resources for information on other needs will also be provided.
7. WELCOMING & SUPPORTING IMMIGRANTS IN ANXIOUS TIMES
EMERGENCY ENFORCEMENT HOTLINE & HUDSON VALLEY EXPANSION
CATHOLIC CHARITIES COMMUNITY SERVICES

A new model of expanded access to immigration legal services through community consultations will be implemented in the Lower Hudson Valley to address the lack of immigration legal services in this area. Emergency Hotline services will be expanded to respond to those targeted in deportation enforcement actions. This expansion builds on the foundation of ongoing extensive immigration and refugee resettlement services in New York City and the Hudson Valley that includes protection against discrimination and abuse, and up-to-date information through the NYS New Americans Hotline.

8. FROM THE STREETS TO A SAFE HAVEN
STABLE BEDS IN EAST HARLEM FOR THE FORMERLY STREET HOMELESS
PARTNERING WITH BOWERY RESIDENCE COMMITTEE

This unique stabilization model provides a welcoming environment with fewer rules and barriers than a traditional homeless shelter. It is designed for people who may have been homeless for many years. This model pairs BRC’s long experience connecting with the chronically homeless with Catholic Charities holistic case management approach to provide stability and eventual permanent housing for these vulnerable individuals. The first site for up to 35 chronically homeless adults has already been opened at the former Holy Rosary convent in East Harlem. Additional sites are under consideration.
*CATHOLIC GUILD FOR THE BLIND & THE SUNY COLLEGE OF OPTOMETRY*

A new partnership with Catholic Charities and SUNY College of Optometry will establish a low-vision clinic at the Catholic Center on the east side of Manhattan in the same location where the Catholic Guild for the Blind provides wrap-around services to visually impaired seniors, adults and children. At the low-vision clinic, supervising optometrists and residents from SUNY College of Optometry will provide eye examinations and recommend optical aids to maximize vision. Placing the clinic adjacent to the Guild’s rehabilitation, daily life skills and vocational services improves care coordination and provides comprehensive services for individuals with vision impairment in one location.

10. **H.E.A.R.T. – HEROIN EPIDEMIC ARCHDIOCESAN RESPONSE TEAM**  
**EDUCATION AND PREVENTION: ADDRESSING THE OPIOID CRISIS ON STATEN ISLAND**  
*CATHOLIC CHARITIES OF STATEN ISLAND*

H.E.A.R.T. will be launched to help fight the borough’s heroin crisis and target community youth through the Catholic Youth Organization (CYO), its coaches and membership to inform, assist, and encourage families to combat this scourge. H.E.A.R.T will partner with Staten Island University Hospital for NARCAN training for coaches, referees, and any parish seeking assistance, as well as the outreach facility Carl’s House, which will refer those in need of treatment to a proper facility. The program will also offer referrals for counseling services through Catholic Charities Parish Counseling Network.
11. **INTERVENING EARLY TO EMPOWER DEVELOPMENTALLY CHALLENGED LIVES**  
**A NEW EAST HARLEM STATE-OF-THE-ART EDUCATIONAL FACILITY**  
*KENNEDY CHILD STUDY CENTER*  
A renovated, relocated and upgraded location will allow students with development disabilities to be served in a state-of-the-art facility that is in the East Harlem community where many of its students reside. This considerably decreases commute time and permits greater engagement of families. This facility has very recently been opened. The next stage of facilities upgrade is targeted for its Bronx campus.

12. **BUILDING RESILIENCY & RECOVERY ON THE LOWER EAST SIDE**  
**RENOVATING FACILITIES TO SURVIVE THE NEXT DISASTER AND HELP FAMILIES RECOVER**  
*HAVEN PLAZA, NAZARETH HOUSING & CARDINAL SPELLMAN CENTER*  
Catholic Charities is undertaking two new initiatives to ready its facilities on the Lower East Side to be prepared for future disasters. Unfortunately, we know the question is not “if” but “when” and “what type – natural or human?” A $9 million renovation of the electrical and mechanical infrastructure of Haven Plaza will be housed in a raised structure to withstand flooding from a level 4 surge. Cardinal Spellman Center in collaboration with Nazareth Housing is being readied to serve as a facility to receive those who will need emergency help after a future disaster. This readiness initiative flows from Catholic Charities coordination of recovery work after the tragic attack of 9/11 and the devastating natural disasters of Super Storm Sandy downstate and Irene & Lee, upstate and the Southern Tier.
A Dynamic Five-Year Agenda
2017-2021...
Feeding the Hungry and Sheltering the Homeless

Today, poor New Yorkers are increasingly confronted with the dilemma of buying food or paying rent. Catholic Charities’ emergency food and homeless prevention programs are successful yet strained and insufficient to meet increasing and ongoing need. Not only must we provide more nutritious food and rental assistance, but even more important for the long term, compassionately and professionally support individuals and families on a path toward greater independence and self-sufficiency.

- **Sustaining Emergency Food Pantries & Soup Kitchens**

  Catholic Charities takes a comprehensive approach to feeding hungry New Yorkers. Our goal, beyond providing nutritious and fresh food, is to help families become less reliant on emergency food assistance and more independent.

  Catholic Charities is committed to supporting our network of 40 food pantries. With this support we project this collective system will provide more than 26,000,000 meals over the next five years and will assist more than 10,000 families.

- **Maintaining and Upgrading Emergency Food Facilities**

  Parish and community-based food pantries are quite cost effective: they are typically run by dedicated volunteers and rely on food drives, small donations and food supplied by larger conduits. However, they are often located in well-used church and community spaces in need of constant upkeep. Funding is neither available for maintenance nor the technology that could better assist clients.

  Catholic Charities is committed to upgrading facilities by adding shelving and refrigeration; providing data collection hardware and software to improve client tracking processes; and transitioning traditional “bagged food” pantries to “client choice” models that promote dignity and respect for clients.
•  **Supporting Our New Bronx Food Hub**

Responding to the needs of the poorest neighborhoods in the United States, Catholic Charities recently established a high-capacity food hub at our South Bronx center. This hub supports a network of more than 20 food pantries and soup kitchens as well as provides professional case management. The facility and its trucks will be able to hold and transport food safely with timely deliveries. In addition, 300 families will be served each week in the hub’s on-site client-choice pantry.

Catholic Charities is committed to ensuring that every month up to 50,000 pounds of packaged and frozen food and fresh produce will be accepted and re-distributed and more than 1,200 families served on-site.

•  **Preventing Evictions/Stabilizing Housing**

Shelter is a basic human need. The effects of homelessness are devastating to the homeless and costly to society. Catholic Charities effectively helps thousands of New York families each year maintain a decent, safe, and affordable place to live. Counseling, financial literacy, job placement, and financial assistance are tools Catholic Charities utilizes to keep families out of shelters.

Catholic Charities is committed to supporting our professional staff, provide emergency assistance grants to alleviate rent and utility arrears and leverage more than $8,000,000 annually in government funding. This will allow Catholic Charities to prevent nearly 30,000 families from being evicted and stabilize their housing over the next five years.

“For I was hungry and you gave me food, I was thirsty and you gave me drink, I was a stranger and you welcomed me...What you did for the least of these you did for me.”

– (Matthew 25:31– 40)
• **Moving the Homeless towards Self-Sufficiency**

Homelessness is a distressing part of the New York landscape but a custom-designed Catholic Charities education program has helped more than 500 homeless individuals find a way forward. This 12-week curriculum builds self-esteem, sets realistic “next-step” goals and offers mentoring services.

Catholic Charities is committed to the expansion and enhancement of this model to serve more than 50 difficult-to-engage and chronically homeless individuals each year through new partnerships that couple temporary housing with opportunities to permanently leave life on the streets.

• **Increasing Household Financial Literacy**

Catholic Charities Financial Literacy classes include creating and managing household budgets, avoiding predatory lending, opening bank accounts and making good consumer choices. These are critical to empowering low and moderate-income families to maintain more stable and independent households. Teaching these skills adds value to multiple Catholic Charities programs for both youth and adults.

Our Centennial commitment will enable Catholic Charities to standardize and enhance curricula for teaching these critical skills and offer financial literacy to additional programs.

**Strengthening Families and Resolving Crises**

Catholic Charities is a proven leader in its ability to marshal and coordinate resources to support families and children in need, especially when they face acute crises. Trained case managers assess complex needs, develop action plans, and successfully advocate for services needed. Our track record in New York is excellent and unparalleled, and must be further expanded and deepened to meet growing needs evident throughout our Archdiocese.

• **Responding to Calls for Help (Helpline – 888.744.7900)**

Every year, more than 12,000 New Yorkers call the Catholic Charities Helpline for assistance with various crises including: attaining emergency food, medication, transportation, clothing, eviction prevention, and/or assistance with loss of utility services. The demand currently exceeds our ability to respond to all in need.

Catholic Charities is committed to staff expansion and increased training and investment in technology upgrades that permit us to respond to calls with accurate information in a timely fashion.
• **Supporting and Advocating for Families**

Catholic Charities social workers and advocates respond no matter what the human need. Help for an aging parent, locating an afterschool program for a child, paying the rent or utilities, and finding a food pantry are among the problems Catholic Charities resolves professionally and compassionately. Our approach – one that cuts through red tape – is in short supply and high demand.

Our Centennial commitment will ensure that Catholic Charities support and advocacy is available and increased throughout the metropolitan area. Each year, more than 5,000 individuals of all religions benefit from professional and caring services to get the help they need.

• **Assisting Seniors and their Caregivers**

Seniors face unique social service needs. Catholic Charities caring professionals help the elderly, their families and caregivers to navigate complex and ever-changing medical, housing and social support services.

Catholic Charities is committed to providing information, referrals and hands-on advocacy to ensure timely and appropriate access to services for more than 700 seniors and their caregivers each year.

“Catholic Charities, at its very core, is deeply committed to charitable outreach in the service of those in need of food, shelter, healthcare, education, emergency assistance, and counseling. In fact, except for the state government, Catholic Charities provides a greater level of support in these areas than most other charitable organizations in New York.”

– Msgr. Kevin Sullivan, Executive Director, Catholic Charities
• *Keeping Families Together: Parent Education and Support*

In New York City, many families for multiple reasons are stressed, putting their children at risk. In response, our network of agencies offers parent education programs as well as family support services that help to reduce crises and alleviate stress. Our services have a proven track record that successfully keeps families together and children out of foster care.

Our Centennial commitment will enable Catholic Charities to strengthen these programs and increase services. This will help keep children safe and provide a more effective alternative to foster care.

• *Establishing an Outreach Program at St. Patrick’s Cathedral*

Every year hundreds of thousands of people come to “America’s Parish Church,” St. Patrick’s Cathedral. Many seek spiritual solace and inspiration. Others seek help for troubles they face.

Catholic Charities is committed to partnering with St. Patrick’s Cathedral to implement a program for the homeless, at-risk elderly, and others who congregate in and near the Cathedral while supporting and expanding social services to an already established volunteer-run weekly lunch program.

• *Growing with Our Volunteer Corps*

Catholic Charities volunteers complement our broad range of professional services and enhance services to our neighbors in need. Our volunteers, contributing nearly 500,000 hours each year, are highly motivated individuals whose contributions have a tremendous impact on struggling New Yorkers.

Our Centennial commitment is to support and enhance current volunteer opportunities, help us to identify and recruit additional volunteers, provide further in-person and on-line orientations and trainings, and launch a program to expand “family friendly” volunteering. These resources will help us to achieve our five-year Centennial goal of 1,000,000 volunteer service hours per year.
• **Preparing and Responding to Disasters**

Since 9/11, Catholic Charities has been at the center of the community-wide response to disasters, delivering and coordinating human services effectively and compassionately. We leverage our 100 years of neighborhood-based experience and relationships to partner with City, State, and Federal governments, philanthropies, and other human services providers to meet the broad range of needs of those impacted.

Catholic Charities is committed to “be at the ready” and respond at once when tragedy occurs. New Yorkers react generously in response to catastrophes but there are few resources to immediately answer the needs of disaster victims.

**Protecting and Nurturing Children and Youth**

As our public education systems have struggled to provide opportunities and results, Catholic Charities has developed mentoring, after school, weekend, summer, and in-school support programs that have proven effective in increasing achievement for at-risk and disconnected youth. These programs must be strengthened, enhanced, and expanded in areas such as Manhattan’s Lower East Side, Washington Heights, the Bronx, Staten Island, and Kingston in the Hudson Valley.

• **Helping Youth to Succeed: Expanding In & Out-of-School Programs**

Catholic Charities provides effective after-school, weekend, and summer programs that promote development and success. Programs are tailored to a child’s unique needs and offer academic and recreational opportunities. In-school programs address emotional problems and enable children to achieve greater academic success.

Our Centennial commitment provides services for both school and community based programs. More than 6,000 children will be enrolled throughout our network of programs resulting in improved academic and enhanced social skills.
• **Preparing Youth for College and Careers**

College admission is challenging and a long reach for many children in many communities. Catholic Charities programs provide individualized career counseling for high school students and guidance for higher education, in addition to financial assistance with university and college applications.

Catholic Charities commitment is to sustain these services, promote interest in higher education and provide college tours for more than 300 young people each year.

• **Rescuing At-Risk Youth from Dead Ends**

Catholic Charities’ programs and agencies serve thousands of children and youth from struggling families in underserved neighborhoods through a variety of attendance improvement, dropout prevention, and youth employment programs. Youngsters in these programs consistently graduate at higher rates than their peers.

Catholic Charities is committed to serving more than 2,000 youth annually in community centers and schools with enhanced services and expanded hours of operations.

• **Investing in CYO Urban Expansion**

The changing realities of parishes, schools and neighborhoods in the Bronx and Manhattan require CYO to pivot to effectively fulfill its mission in the 21st Century. Programs include structured recreational and educational activities for youth that emphasize physical fitness, positive coaching, sportsmanship and team building.

Catholic Charities is committed to supporting development of up to 25 new programs in parishes where shifting demographics necessitate going beyond the traditional CYO youth engagement model. Through technical assistance, hands-on support and financial subsidies, parishes will be able to enroll more participants, create teams, secure coaches and offer a safe space to teach youth critical life lessons and CYO values.
• **Supporting Youth Aging Out of Foster Care**

Hundreds of youth age out of the foster care system every year without being reunited with their own families or adopted. These young people are at serious risk of homelessness...or worse. Catholic Charities “post-foster care” programs dramatically reduce these risks.

Our Centennial commitment is to ensure that 120 – 240 youth annually exiting the New York foster care system will be provided realistic after-care plans, life skill development, job coaching, and housing options to help them live independently.

**Supporting the Physically and Emotionally Challenged**

Through a network of residential and community-based specialized services, Catholic Charities cares compassionately for the most vulnerable New Yorkers. Among those helped to live to their fullest potential are seniors adjusting to recent blindness, developmentally disabled children, adults with ongoing mental health challenges; teens and adults struggling with addictions.

• **Supporting the Potential of Those with Developmental Disabilities**

With compassion, Catholic Charities helps those who struggle with developmental disabilities to live with dignity and reach their full potential. Programs include early intervention evaluation, speech, physical and occupational therapies, special education classes, respite for caregivers, safe residences and adaptive training.

Our Centennial commitment is to support programs for individuals with developmental and mental illness that foster self-determination for living, working and participating fully in their communities.

“Catholic Charities has just been everything you could have hoped for. Everybody should realize that when you put your money there, it’s going to go where you want it to go.”

– Rusty Staub, Retired Major League Baseball Player
• **Preventing and Treating Addictions**

Opioids have been added to the inventory of drug and alcohol addictions that Catholic Charities programs prevent and treat for youth and adults throughout the urban and suburban counties of New York. Compassionate professional services prevent thousands from falling prey to addiction and thousands more to recover and live productively.

Catholic Charities is committed to supporting residential and community-based treatment in addition to outreach and education prevention programs. These programs serve more than 8,500 individuals annually.

• **Assisting Those with Emotional Challenges**

Catholic Charities assists both youth and adults who struggle with a wide range of emotional challenges. Programs include safe full-time residences, day treatment, short- and long-term therapy, school-based counseling, and individual and family counseling.

Our Centennial commitment is to support this breadth of programs that are in short-supply in many communities. These programs help ensure timely, culturally appropriate, and effective evidence-based treatment for people in need.

“Catholic Charities has a positive impact on hundreds of thousands of New Yorkers for which we are grateful. We help individuals and families every day and we change lives for the better. We play a vital role in strengthening our community as we endeavor to shelter the homeless, counsel those in despair, offer job training to the unemployed, feed the hungry, support those with physical or emotional disabilities, and welcome and integrate immigrants as well as refugees into our community.”

– Catherine R. Kinney, Chair, Board of Trustees
Welcoming and Integrating Immigrants and Refugees

New York continues to be the gateway to America. Individuals and families from more than 100 countries arrive in New York each year. Catholic Charities responds with timely information, helps to prevent exploitation, offers English language classes, job training and placement, and helps to unify families. Most recently, Catholic Charities has taken the lead in protecting, housing, and representing unaccompanied minors fleeing violence and threats in their native Central American countries. Catholic Charities must deepen these programs and expand them.

- **Supporting & Organizing Day Laborers**

Day laborers are a particularly industrious group of New Americans who come to the United States for the opportunity to better support themselves and their families. Catholic Charities assists day laborers in Yonkers and the Bronx to learn English, use safer work practices, and organize to avoid exploitation and build good relationships with their communities.

Catholic Charities is committed to help more than 300 day laborers learn English, utilize better work practices, fight for non-paid wages and connect with legitimate contractors. Additionally, more than 100 mothers and wives will be empowered to learn skills in order to earn decent wages.

- **Integrating Unaccompanied Minors**

Catholic Charities leads in orienting unaccompanied minors who have fled the violence, drugs and gangs in Central America to find a new home in New York. Temporary safe residences, legal orientation, social services and court representation are just some of the ways Catholic Charities helps. The goal is simple: to rebuild young lives in America.

Catholic Charities will help address gaps in services for more than 500 newly-arrived, unaccompanied minors each year. Services will guide children through complex immigration court processes, protect their safety and address medical, psychosocial and educational needs.
• **Extending Services to Protect & Assist Immigrants**

Catholic Charities professionals – attorneys, counselors and accredited representatives – assist families with expert counsel and legal representation in New York City and the Hudson Valley. Through the New York State New Americans Hotline, we answer more than 25,000 calls each year to provide timely information and make referrals for services for immigrants needing help.

Our Centennial commitment is to expand our ability to meet increased demand for services and offer individualized immigration legal support, especially throughout the Hudson Valley where Catholic Charities is often the only nonprofit legal services provider. In the lower Hudson Valley alone, we will serve an additional 500 individuals each year.

• **Expanding English as a Second Language, Civics and Naturalization Services**

Catholic Charities provides assistance for individuals wanting to learn English and civics in preparation for becoming citizens. These services are offered in multiple languages in New York City and the Hudson Valley.

Catholic Charities will teach ESL, civics and citizen preparation classes, provide job training, and assist with application fees in order to more fully integrate immigrants into their new home.

**Addressing Infrastructure & Facilities Needs**

• **Supporting Kennedy Child Study Center’s East Harlem Campus:**  
  New State-of-the-Art Preschool for Children with Developmental Delays

Catholic Charities’ Kennedy Child Study Center outgrew its former space. No longer at its outdated facility a long bus-ride away from where many of their students live, Kennedy Child Study Center is now located in a newly renovated state-of-the-art learning center in East Harlem. The move has been wonderful for the students and families served, but State and Federal aid does not cover capital expenditure.

Our Centennial commitment is to support the East Harlem Campus that reflects the latest advances in early education intervention and helps hundreds of children each year prepare for entry into the public school system.
•  **Upgrading Technology**

Catholic Charities’ emphasis on meeting pressing current human needs has resulted in under-investing in technology. A new century of service with changing needs requires new technology to more efficiently and effectively serve New Yorkers.

Catholic Charities is committed to supporting needed technological improvements including a better mobile-friendly database to track services, and a “Help & Hope” app to provide mobile access to Catholic Charities service information.

**Building the Capacity of Catholic Charities Agencies**

The Catholic Charities of the Archdiocese of New York is a vibrant network of 90 independent and affiliated agencies, many established by religious communities, which touch almost every human need. Together, these individual agencies make wide-ranging impact throughout the New York metropolitan area. The lives of hundreds of thousands, non-Catholic and Catholic alike, are bettered by this effective and caring network. Yet, these agencies struggle to fulfill their missions and are subject to volatile and constrained public funding that threatens their stability and ability to serve those in their care.

Catholic Charities is committed to strengthening the capacity of these agencies to weather precarious circumstances in addition to undertaking new innovative programs alone or in collaboration with other Catholic Charities agencies.
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For more than a decade Catholic Charities has participated in the Better Business Bureau’s (BBB) charitable accountability program. In August 2016, the BBB’s Philanthropic Advisory Service re-affirmed that Catholic Charities meets all 20 Standards of charitable accountability. Catholic Charities complies with all Federal, State, and Local laws regarding discrimination.
Catholic Charities
Providing Help and Creating Hope.

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1011 First Avenue • 11th Floor • New York, NY 10022-4112
www.CatholicCharitiesNY.org